

## Say Hello to the World's Fastest & Most Accurate Transcription Engine



The total cost of Automatic Speech Recognition is often eye-watering. That's why we redefined the industry by building speech-to-text technology centered specifically around scale. If you care about deploying high-value speech-to-text solutions for your business, you'll love our tech. Developed with over 20 years of R&D, Voci is the world's fastest and most accurate transcription engine - period.

### Put speed, accuracy and efficiency at the heart of your Speech-to-Text solutions



#### World's Fastest ASR Engine

- Process audio up to 1000x (1000 hours of audio in 1 hour) on a single 1U server
- Real-time, feature-rich transcription
- Over 1 billion hours transcribed



#### Unparalleled Accuracy

- AI, ML, DL neural net technology
- GPU-optimized speech recognizer
- Vertical specific models
- Custom vocabulary & substitutions
- Custom models & tuning



#### Lowest Total Cost of Ownership (TCO)

- GPU-powered processing
- High speed minimizes infrastructure costs
- Same-day deployments
- AWS, Azure, GCP, Oracle supported



#### Seamless Deployments & Integrations

- Deploy in cloud or on prem
- MRCP support
- SIP/SIPREC/PortMirror support
- Integrate with existing telephony systems
- Amazon Connect & Five9 native
- Compatible with almost any tech stack
- Open REST/WebSocket APIs



#### Seamless Deployments & Integrations

- Natural punctuation & number formatting
- PCI & customizable redaction (text & audio)
- Diarization (speaker separation)
- Agent identification & music detection
- Acoustic-based emotion
- Sentiment analysis
- Language & gender ID



#### Extensive Language Support

- 30+ languages, 100+ models
- Includes English, Spanish, French, German, Italian, Portuguese, and more
- Multiple domains including Call Center, Finance, Healthcare, Travel, Auto, Insurance, Food, and more

ANY INDUSTRY, ANY APPLICATION

# Voci's AI-Powered Language Models Adapt to Your Needs.

Our language models are already the best in the business, and they're always getting better. Voci's AI-powered transcription engine - honed and improved daily by our expert in-house speech scientists - supports call center, after-call survey, and voicemail applications for telecommunications, retail, finance, healthcare, travel & leisure, and many more industries.

Concerned about particular industry jargon? Don't worry, with Voci's customizable language models, niche industry terms will quickly & accurately be transcribed in all their jargony glory.



## With Voci's next-gen transcription engine, you can power the contact center of the future

- Post-call analytics
- Agent scorecard
- AI-based upselling
- AI-based training
- AI-assisted agents
- AI-based tech support
- AI-based offer management
- Call summarization
- Live fraud detection
- Passive authentication
- Real-time analytics + alerting
- Live compliance monitoring
- Call categorization/classification
- AI-based call routing, matching
- Voice-to-chatbot
- Voice-to-chat
- Live agent coaching

TRUSTED BY COMPANIES WHO VALUE SPEED, ACCURACY AND LOW TCO

8x8

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